

Course agenda

Training for Managers of PRM assistance providers &
Airport managers responsible for PRM assistance provision

Day 1

09:00	Meeting point (to be specified)
09:30	Introduction of the participants and course overview
10:15	Coffee break
10:30	European Regulation 1107/2006 and Interpretative Guidelines on the application of 1107/2006 (SWD 171)
12:30	Lunch
13:30	European Regulation 1107/2006 and Interpretative Guidelines on the application of 1107/2006 (SWD 171) – continued
15:00	Coffee break
15:15	European Regulation 1107/2006 and Interpretative Guidelines on the application of 1107/2006 (SWD 171) – continued
17:00	Close of Day 1

Day 2

09:00	Summary of Day 1
09:30	ECAC DOC 30 part 1 section 5
10:15	Coffee break
10:30	ECAC DOC 30 part 1 section 5 – continued
12:30	Lunch
13:30	ECAC DOC 30 part 1 section 5 – continued
15:00	Coffee break
15:15	Standard Operational Procedures (SOPs) of PRM assistance team
17:00	Close of 2nd day

Day 3

09:00	Summary of Day 2
10:00	Air Carrier Access Act (USA) 14 CFR Part 382
10:15	Coffee break
10:30	Air Carrier Access Act (USA) 14 CFR Part 382 – continued
12:30	Lunch
13:30	Air Carrier Access Act (USA) 14 CFR Part 382 – continued
14:30	Coffee break
14:45	ICAO Manual Access to Air Transport by Persons with Disabilities (doc. 9984), ed. 2013
17:00	Close of Day 3

Day 4

09:00	Summary of Day 3
09:30	Disability awareness
10:15	Coffee break
10:30	Disability awareness - continued
12:30	Lunch
13:30	Disability awareness - continued
15:00	Coffee break
15:15	Practical activities in the terminal
17:00	Close of day 4

Day 5

09:00	Summary of Day 4
09:30	Lifting techniques
10:15	Coffee break
10:30	Complaints resolution
12:30	Lunch
13:30	Oral review - Highlights of course contents
14:45	Coffee break
15:00	Written test
16:15	Summary of the course and closure remarks

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